



RED OAK BY THE NUMBERS 2018-19

9



NINE

BOARD MEMBERS

- Dr. Leon Howard - Chair
- Rev. Kevin Rushing - Vice-Chair
- Mark Willis, Esq - Treasurer
- Anthony Burwell - Secretary
- Lisa Belcher-Nelson
- William Evans, Esq.
- Tom Kyner
- Lou Berrotteran
- Rick Kimble

OUR SCHOOL PARTNERS

- Akron Public Schools
- Barberton City Schools
- Imagine Academy
- James A. Garfield Schools
- Kingsway Local Schools
- Mogadore Local Schools
- Norton City Schools
- Portage Lakes Career Center
- Springfield Local Schools
- Tallmadge City Schools
- Towpath Trail
- Wadsworth City Schools
- Windham Local Exempted Schools
- Woodridge Local Schools

14



FOURTEEN DISTRICTS

3,589 students served in their schools

Our mission is to **change lives** by partnering with the community and those in need of behavioral health services.



Revenue: \$9,628,870
Expenses: \$8,864,437



2 weeks

average wait time for a psychiatric evaluation once clients enter our agency



24 hours

average wait to become a new client thanks to our same day access program



135

staff that meet clients where they are, including 65 therapists, 4 medical providers, and 43 case managers.



882

children, adolescents, and adults served in our Barbara M. Vassel Comprehensive Care Center

OUR CLIENTS



54% male

46% female

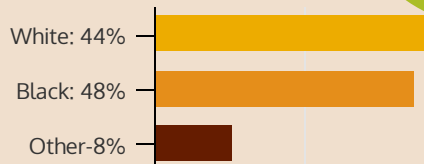


4,979 TOTAL CLIENTS SERVED

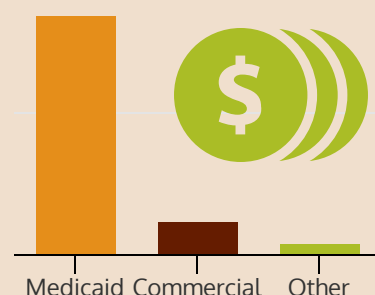


86 STUDENTS

participated in our summer program with the **Cuyahoga Valley National Park**, designed to help kids manage their mental health symptoms by **engaging in greenspace**



OUR AGENCY FUNDING



Medicaid: 87%
Commercial Insurance: 11%
Other: 2%



Key Accomplishments 2019

DEVELOPMENT

Launched a Leadership Academy to develop existing and emerging leaders within the organization



SUPPORT

Embedded a management level to improve communication and increase onsite support for field-based staff



TRAINING

Instituted a Mentoring and First Year Experience program to extend onboarding for new staff beyond orientation



ACCESS

Shifted our outpatient services to Same Day Access, allowing people to walk in any day to begin the treatment process



BENEFITS

Completed a comprehensive salary study and realigned staff salaries to meet or exceed industry standards



PERCEPTION

Rebranded the organization from PCS of Summit County to Red Oak Behavioral Health



EXPANSION

Partnered with iC.A.R.E. Mentoring® and expanded our continuum of care to include prevention and intervention



COMMUNICATION

Developed and distributed a quarterly newsletter to share ongoing updates with our community partners



TECHNOLOGY

Converted our client records over to a new EHR that is better equipped to meet our present & future needs



AWARENESS

Completed a 10-segment series in partnership with Channel 5, highlighting our community partnerships



ADVOCACY

Testified before the legislature to secure school-based mental health & wellness funding and increase access to services



ACCOUNTABILITY

Developed a weekly financial dashboard to monitor R&E and forecast performance against weekly/monthly targets

