



To Our New Clients and Families,

Welcome - and thank you for choosing Red Oak to be your behavioral health care provider!

We are committed to making your time with us a safe and collaborative experience. Our approach to care delivery is built on the principles of Trauma-Informed Care, which prioritize your physical and emotional safety. Our providers will assist you using evidence-based strategies and ensure you have access to the community resources you need. Services can be accessed in person or virtually based on your preference and provider availability.

At Red Oak, we want to hear from you. We encourage you to express your voice and choice about treatment direction and strive to honor your cultural, historical and gender issues by being collaborative and transparent in our work. When delivering treatment services, this includes discussing your diagnosis, treatment planning, session feedback and discharge planning.

Our goal is to provide you with safe and supportive behavioral health services that meet you where you are. If you have questions about the care we provide or want to know more about our trauma-informed process, please contact us:

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Thank you again for choosing Red Oak. We are so glad you're here.

Sincerely,

Megan Kleidon
President & CEO

CONNECT. GROW. THRIVE.